#### **Chemical Abuse Services Agency (CASA)**

Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

# **Provider Activity**





## Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
Medicatio	on Assisted Treatment		393	39.1%
	Outpatient		163	16.2%
	Residential Services		147	14.6%
	PHP		139	13.8%
	IOP		79	7.9%
	Case Management		47	4.7%
Mental Health	١			
	Case Management		38	3.8%
	3	•		

## Consumer Satisfaction Survey

(Based on 353 FY15 Surveys)



# **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	73	9%	15%	Male	567	66%	60%
26-34	243	28%	24%	Female	291	34%	40%
35-44	215	25%	19%	Transgender			0%
45-54	219	26%	23%				
55-64	96	11%	15%				
65+	11	1%	5%	Race	#	%	State Avg
,				Other 📙	389	45%	<b>13%</b>
<b>Ethnicity</b>	#	%	State Avg	White/Caucasian	334	39%	<b>▼</b> 65%
Non-Hispanic	386	45%	<b>▼</b> 75%	Black/African American	114	13%	17%
Hisp-Puerto Rican	349	41%	<b>12</b> %	Am. Indian/Native Alaskan	9	1%	0%
Hispanic-Other	85	10%	7%	Unknown	6	1%	3%
Hispanic-Mexican	28	3%	1%	Hawaiian/Other Pacific Islander	3	0%	0%
				Asian	2	0%	1%
Unknown	7	1%	5%	Multiple Races	1	0%	1%
Hispanic-Cuban	3	0%	0%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	▼ > 10% U	Jnder S	tate Avg

#### **AIDS/HIV Services**

Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - AIDS Residential

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

# **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	83%

# **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	85%	45%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	40%	N/A
Recovery						

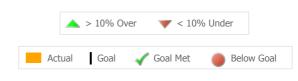
#### National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Abstinence/Reduced Drug Use N/A N/A 70% 0% N/A N/A 60% 79% -60% -Self Help

Data Submitted to DMHAS by Month

Admissions

Discharges

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 4 Active AIDS Residential Programs

#### **Areyto Apts PILOTS Dev.124-551**

Chemical Abuse Services Agency (CASA)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Actual %

Actual

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	20	5%
Admits	2	2	0%
Discharges	2	-	
Service Hours	694	519	34% 🔺

## Recovery

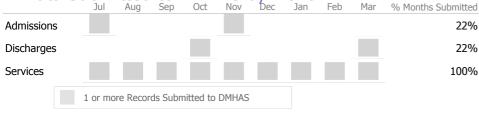
National Recovery Measures (NOMS)

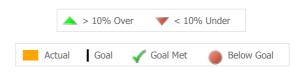


Actual % vs Goal %

## **Data Submission Quality**







<sup>\*</sup> State Avg based on 54 Active Supportive Housing – Development Programs

#### **CASA Harrison Pilots 989732**

Chemical Abuse Services Agency (CASA)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

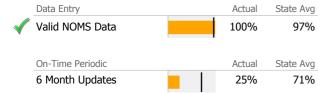
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	8	25%	•
Admits	4	2	100%	•
Discharges	3	2	50%	•
Service Hours	89	112	-21%	•

#### Recovery

Clients Receiving Services		6	86%	90%	90%	-4%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Service Utilization							
Stable Living Situation		7	70%	85%	90%	-15%	1
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

## **Data Submission Quality**







<sup>\*</sup> State Avg based on 54 Active Supportive Housing – Development Programs

#### **Casa Hostos**

Chemical Abuse Services Agency (CASA)

Addiction - Outpatient - Standard Outpatient

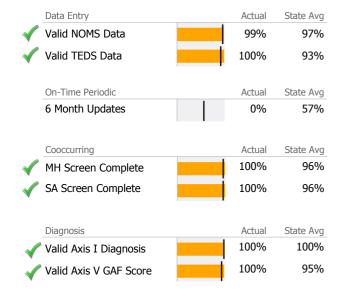
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

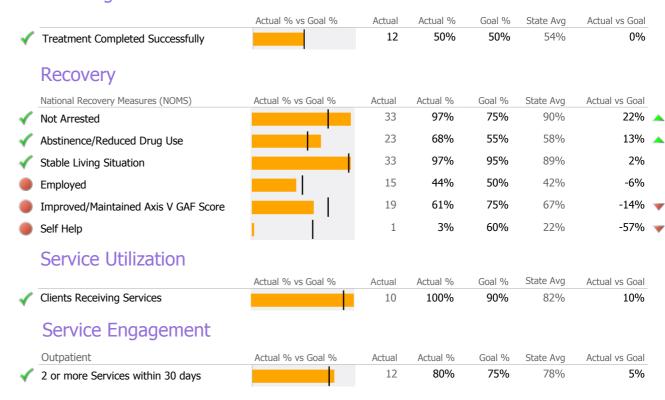
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	59	-42%	•
Admits	15	33	-55%	•
Discharges	24	40	-40%	•
Service Hours	206	373	-45%	•

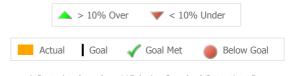
# **Data Submission Quality**



## **Discharge Outcomes**







<sup>\*</sup> State Avg based on 115 Active Standard Outpatient Programs

#### **Casa Hostos Intermediate Res**

Chemical Abuse Services Agency (CASA)

Addiction - Residential Services - Transitional/Halfway House 3.1

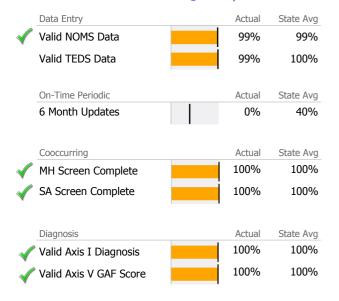
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

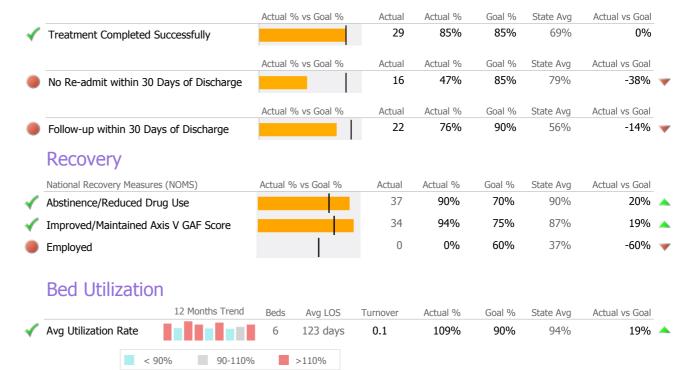
# **Program Activity**

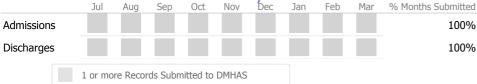
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	30	37%	•
Admits	36	24	50%	•
Discharges	34	25	36%	•
Bed Days	1,794	2,048	-12%	•

# **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

#### **Casa Hostos PHP**

Chemical Abuse Services Agency (CASA)

Addiction - PHP - Partial Hospitalization Services

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

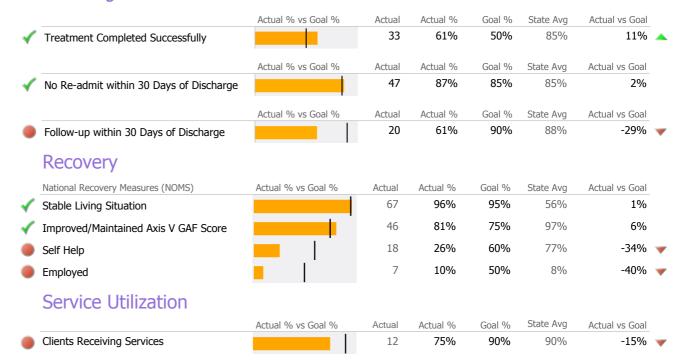
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	65	56	16%	•
Admits	64	48	33%	•
Discharges	54	47	15%	•
Service Hours	1,092	1,117	-2%	
Social Rehab/PHP/IOP Days	0	0		

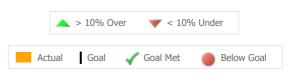
# **Data Submission Quality**

Data Entry	Actual	State Avg
√ Valid NOMS Data	98%	97%
✓ Valid TEDS Data	100%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
Cooccurring  MH Screen Complete	Actual 100%	State Avg 64%
MH Screen Complete	100%	64%
MH Screen Complete	100%	64%
✓ MH Screen Complete ✓ SA Screen Complete	100%	64% 64%

#### Discharge Outcomes







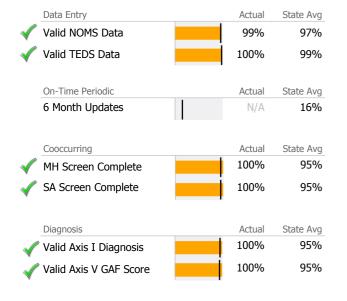
<sup>\*</sup> State Avg based on 13 Active Partial Hospitalization Services Programs

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

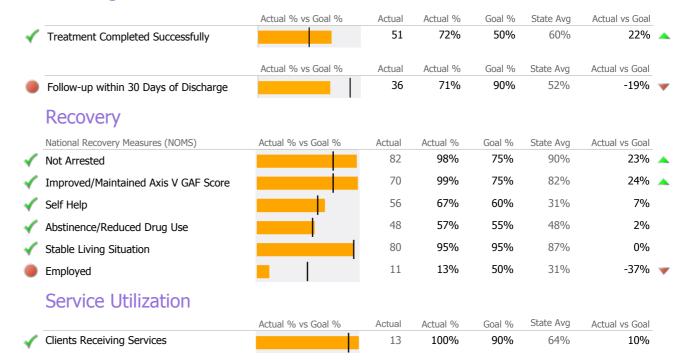
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	79	63	25%	•
Admits	68	63	8%	
Discharges	71	59	20%	•
Service Hours	96	42	126%	•
Social Rehab/PHP/IOP Days	817	724	13%	•

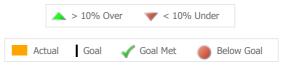
# **Data Submission Quality**



## **Discharge Outcomes**



	<u> </u>	,,,,,	CCCG					$\sim$ $_{\rm 1}$	1011	CII		
		Jul	Aug	Sep	0	ct	Nov	Dec	Jan	n Feb	Mar	% Months Submitted
Admissions												100%
Discharges												100%
Services												100%
	1 or more Records Submitted to DMHAS											



<sup>\*</sup> State Avg based on 51 Active Standard IOP Programs

#### **CASA Lat. Outr. 989296**

Chemical Abuse Services Agency (CASA)

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

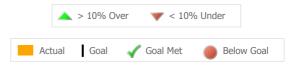
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	73	-36%	•
Admits	16	42	-62%	•
Discharges	34	46	-26%	•
Service Hours	60	67	-11%	•

## Service Engagement



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	IS										56%
Discharge	S										33%
Services											67%
		1 or mo	re Recor	ds Subm	nitted to	DMHAS					



<sup>\*</sup> State Avg based on 6 Active Outreach & Engagement Programs

#### CASA MAAS Meth 989810

Chemical Abuse Services Agency (CASA)

Addiction - Medication Assisted Treatment - Methadone Maintenance

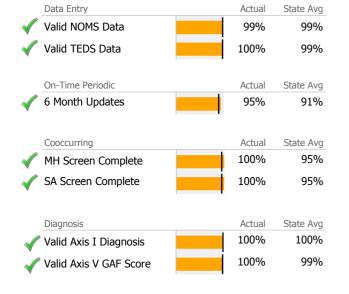
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

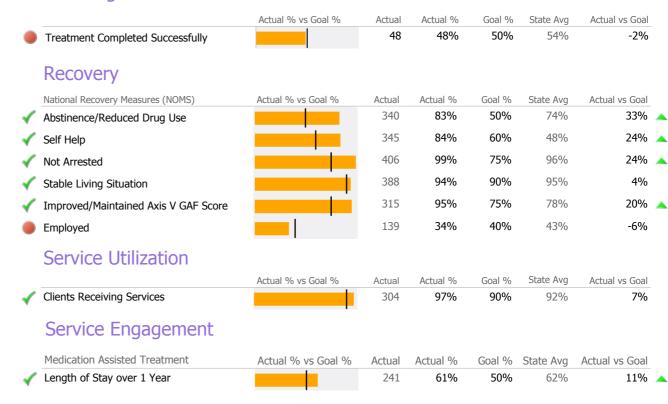
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	393	376	5%	
Admits	139	101	38%	•
Discharges	99	107	-7%	
Service Hours	2,574	2,703	-5%	

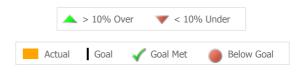
# **Data Submission Quality**



#### Discharge Outcomes



	Ju	ıl A	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions											100%
Discharges											100%
Services											100%
	1 or more Records Submitted to DMHAS										



<sup>\*</sup> State Avg based on 27 Active Methadone Maintenance Programs

#### **CASA MAAS PH 989301**

Chemical Abuse Services Agency (CASA)

Addiction - PHP - Partial Hospitalization Services

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

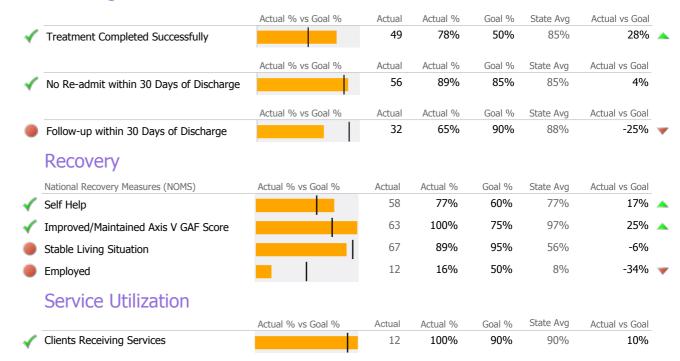
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	52	42%	•
Admits	63	50	26%	•
Discharges	63	46	37%	•
Service Hours	568	424	34%	•
Social Rehab/PHP/IOP Days	1,150	796	44%	<b>_</b>

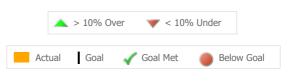
# **Data Submission Quality**

Data Entry	Actual	State Avg
√ Valid NOMS Data	99%	97%
√ Valid TEDS Data	100%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	64%
SA Screen Complete	100%	64%
·		
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	100%
√ Valid Axis V GAF Score	100%	100%
*		

# **Discharge Outcomes**







<sup>\*</sup> State Avg based on 13 Active Partial Hospitalization Services Programs

#### **CASA Recovery PILOTS 989255**

Chemical Abuse Services Agency (CASA)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

# **Program Activity**

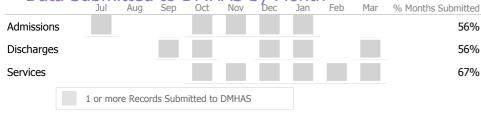
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	7	29%	•
Admits	5	6	-17%	•
Discharges	6	3	100%	•
Service Hours	50	74	-32%	•

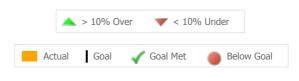
# Recovery

1	Clients Receiving Services		3	100%	90%	90%	10%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
<b>√</b>	Stable Living Situation		9	100%	85%	90%	15%	_
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	71%





<sup>\*</sup> State Avg based on 54 Active Supportive Housing – Development Programs

#### **CASA Res Intensive 989601**

Chemical Abuse Services Agency (CASA)

Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

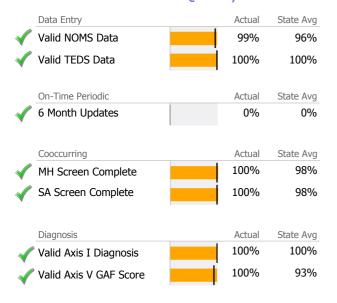
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

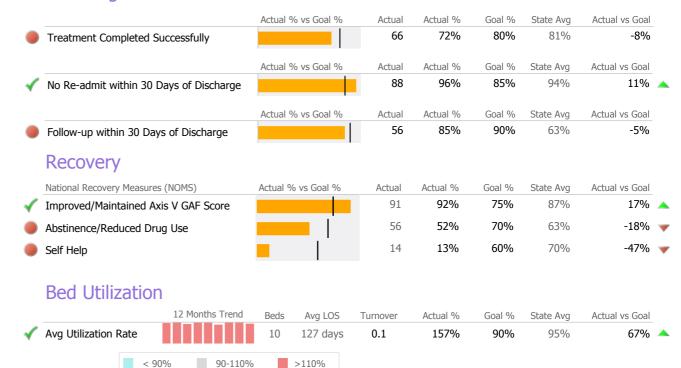
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	105	73	44%	•
Admits	91	73	25%	•
Discharges	92	64	44%	•
Bed Days	4,324	1,916	126%	•

# **Data Submission Quality**



#### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	3									100%
Discharges										100%
	1 or r	nore Reco	ords Sub	omitted	to DMHA	AS				



<sup>\*</sup> State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

#### **HIV/AIDS** House

Chemical Abuse Services Agency (CASA)

Addiction - Residential Services - AIDS Residential

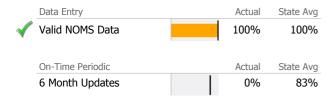
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

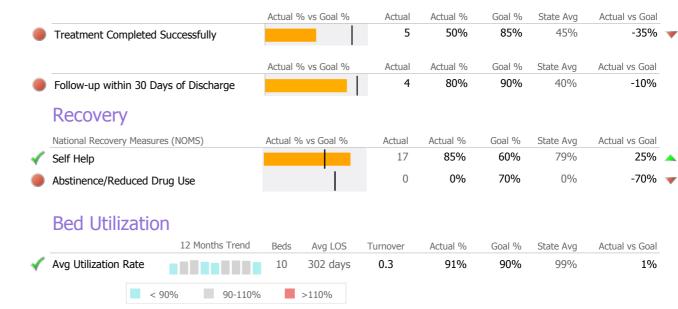
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	16	19%	•
Admits	12	6	100%	•
Discharges	10	9	11%	•
Bed Davs	2.501	2.741	-9%	

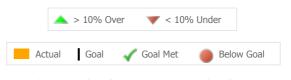
# **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 4 Active AIDS Residential Programs

#### **MAAS Community Outreach**

Chemical Abuse Services Agency (CASA)

Addiction - Case Management - Outreach & Engagement

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

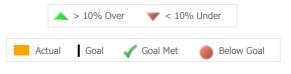
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
	1 or mo	ro Docor	de Subn	nitted to	DMHVC					

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 6 Active Outreach & Engagement Programs

#### **Neuva Vida Arctic St OP 989204**

Chemical Abuse Services Agency (CASA)

Addiction - Outpatient - Standard Outpatient

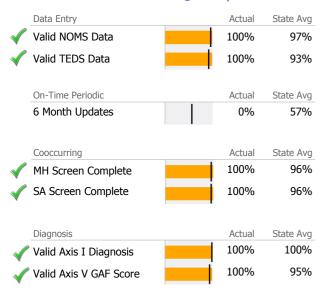
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

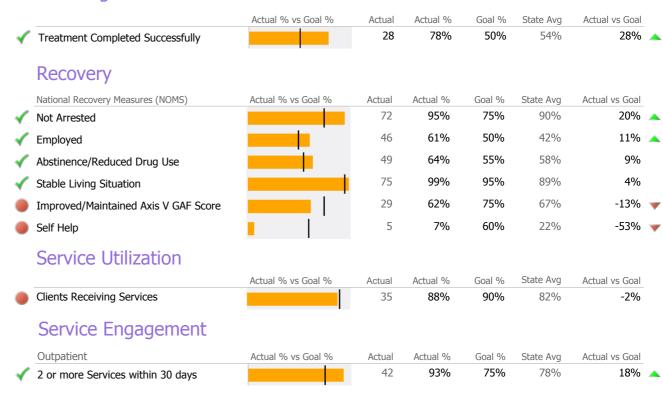
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	72	3%	
Admits	46	42	10%	
Discharges	36	45	-20%	7
Service Hours	859	1,069	-20%	_

# **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 115 Active Standard Outpatient Programs

#### **Project Courage OP**

Chemical Abuse Services Agency (CASA)

Addiction - Outpatient - Standard Outpatient

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

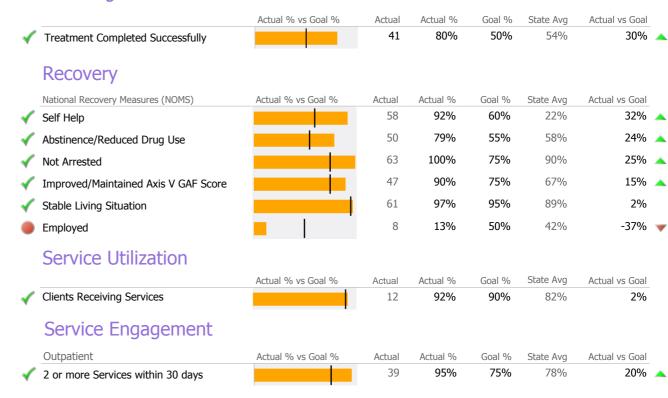
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	49	16%	•
Admits	43	32	34%	•
Discharges	51	42	21%	•
Service Hours	690	424	63%	•

# **Data Submission Quality**

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	97%
√ Valid TEDS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	57%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis	 Actual	State Avg
√ Valid Axis I Diagnosis	100%	100%
√ Valid Axis V GAF Score	100%	95%

## **Discharge Outcomes**



	Jı	ıl .	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions											100%
Discharges											100%
Services											100%
	1 or	more	Record	s Submit	tted to [	OMHAS					



<sup>\*</sup> State Avg based on 115 Active Standard Outpatient Programs

#### **Recovery House**

Chemical Abuse Services Agency (CASA)

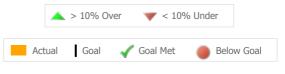
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	42	-2%
Admits	34	36	-6%
Discharges	36	36	0%
Bed Days	2,261	2,344	-4%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	1 or m	ore Record	ds Sub	mitted t	o DMHA	S				



<sup>\*</sup> State Avg based on 14 Active Recovery House Programs